

FAQ

884 DECRYPTOR ULTEGRA + GK100 CHIPS

WILL THE 884 DECRYPTOR ULTEGRA WORK WITH THE NEW GK100 CHIP?

Yes. The GK100 chips will work with the red and green versions of the 884 Decryptor Ultegra once the software has been updated.

IS THERE A COST FOR THIS SOFTWARE UPDATE?

The software update that is required to use the new GK100 chips is free for current 884 Decryptor Ultegra owners.

HOW DO I CHECK WHAT SOFTWARE VERSION I CURRENTLY HAVE?

To check your current software version, turn off your 884 unit and power it back on. The Keyline logo will appear and after that, a release number will display. This is your current software update.

WHAT SOFTWARE VERSION DO I NEED TO USE THE GK100?

The 884 Decryptor Ultegra must be updated to the latest software version, which is 03.020.

HOW DO I UPDATE MY TOOL?

All software updates for the 884 Decryptor Ultegra are now done through the Keyline Cloning Tool program.

WHAT COMPUTER REQUIREMENTS ARE REQUIRED?

In order to use the Keyline Cloning Tool software, you must have a PC with Windows 7 or higher and an Internet connection.

WHAT SOFTWARE UPDATE DO I NEED TO USE THE KEYLINE CLONING TOOL PROGRAM?

The 884 Decryptor Ultegra must be at Release 03.000 in order to connect to the Keyline Cloning Tool Program.

I HAVE AN OLDER VERSION OF SOFTWARE ON MY 884 DECRYPTOR ULTEGRA. HOW DO I GET TO VERSION 03.000 SO I CAN USE THE KEYLINE CLONING TOOL SOFTWARE PROGRAM?

There are many different software versions of the 884 Decryptor Ultegra that users may have including 02.039, 02.060 and 02.063. 884 units with these software updates must update to version 03.000 first before being able to connect to the Keyline Cloning Tool program and complete the last part of the update. Please contact Keyline technical support at support@keyline-usa.com for software update instructions.

WHERE CAN I DOWNLOAD THE KEYLINE CLONING TOOL PROGRAM?

The Keyline Cloning Tool program can be downloaded for free from our website; www.keyline-usa.com. Go to the GKM & GK100 Product Page, then select the DOWNLOAD SOFTWARE button and follow the installation wizard. The current version of the Keyline Cloning Tool software is 1.5.7.0.

MY 884 WON'T CONNECT TO MY WINDOWS PC. HOW CAN I UPDATE?

884's with software release 02.039 and prior will not connect to a PC with Windows 7 or higher. Please contact Keyline technical support for specific software update instructions.

HOW DO I LOGIN TO THE KEYLINE CLONING TOOL SOFTWARE PROGRAM?

In order to have access to the Keyline Cloning Tool software program, you must register an account. If you have an existing registration (i.e. from the Keyline USA website) you can use this e-mail and password to login. If you do not, select the 'Register' link on the Login home screen and complete the registration process. You will receive an e-mail with a link to confirm the account, then you can login.

I THINK I HAVE AN ACCOUNT, BUT I DON'T REMEMBER MY PASSWORD. WHAT DO I DO?

If you have registered on our website with your e-mail before, or if you have tried to register and it says that 'an account already exists for this e-mail', select the 'Forgot password' link and follow the prompts to re-set your password.

I HAVE SUCCESSFULLY COMPLETED THE UPDATE, DO I HAVE TO STAY CONNECTED TO MY PC TO CLONE THE GK100 CHIPS?

No. 884 owners only need to be connected to the PC and the Keyline Cloning Tool software when installing a software update or cloning a Megamos® ID48 key (optional software must be purchased and activated to your account for these keys). You can clone keys as a stand-alone unit as you normally do.

CAN I USE AN APPLE COMPUTER TO DO THE UPDATE?

The Keyline Cloning Tool software and the 884 Decryptor Ultegra were designed to work with Windows-based PC's. You must have Windows 7 or higher to use the Keyline Cloning Tool program.

HOW DOES THE GK100 CHIP WORK?

To GK100 is a glass clonable chip that clones in the same way as the TK100, except it is inserted into a Keyline POD key instead of a horseshoe blade.

IS THE GK100 REWRITEABLE?

Yes, it can be written on an infinite amount of times.

WHAT CLONING TOOLS DOES THE GK100 WORK ON?

The GK100 works exclusively with the Keyline 884 Decryptor Ultegra and 884 Mini with the newest software updates. The 884 Mini requires firmware 10.25. The 884 Decryptor Ultegra requires release 03.020.

IS THE GK100 AVAILABLE?

The GK100 is now in stock.

WILL I STILL BE ABLE TO USE THE TK100?

Yes, the GK100 and the TK100 will both work with your Keyline cloning tool.